



**KENVERSITY COOPERATIVE  
SAVINGS AND CREDIT SOCIETY LIMITED**

**P.O. BOX 10263 – 00100 NAIROBI**

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**Website: [www.kenversitysacco.co.ke](http://www.kenversitysacco.co.ke)**

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**TENDER DOCUMENT**

**SERVICING OF CCTV, ACCESS CONTROLS,  
VOIP AND STRUCTURED CABLING SYSTEMS**

**KENV/TNDR/SCS/2025**

## A. CONDITIONS OF TENDERING

### 1.0 DEFINITIONS

In these conditions and the documents to which they relate the word 'TENDERER' shall be deemed to include two or more persons and the singular words 'HER/HIM' may also have the meaning of their respective plurals.

### 2.0 METHOD OF SUBMISSION

Duly completed tender documents **MUST** be enclosed in plain sealed envelopes clearly marked  
**“TENDER FOR TENDER DOCUMENT FOR SERVICING  
OF CCTV, ACCESS CONTROLS, VOIP AND STRUCTURED CABLING SYSTEMS”**

The prequalification documents should be completed in every respect in ink and signed by the Tenderer.

### 3.0 FINAL DATE

- i. The tender, together with all relevant documents (including a copy of the fee receipt) must be placed in the Tender Box as indicated in the advertisement.
- ii. A tender **MUST** be delivered by hand and deposited in Kenversity Office Tender's Box together with all relevant documents to reach the society not later than the time and date stipulated in the advertisement.
- iii. Any tender received after the time and the date stipulated in the advertisement will be disqualified.

### 4.0 ACCEPTANCE

The society shall not be bound to accept the lowest bidder or any tender, and reserves the right to accept or reject any tender in part or whole and does not bind itself to give reasons for its action.

### 5.0 SUCCESSFUL TENDERER

The Society shall notify the successful Tenderer in writing by issuing in duplicate, a letter of acceptance of his tender in part or whole. The Tenderer will be required to sign and return a copy of the letter within 21 days from the date of the letter, failing of which the offer will be treated as un-accepted and may then be given to the next Tenderer without notice.

## **6.0 COMMUNICATION**

Every notice to be given to a Tenderer may be posted to the Tenderer's address given in his tender and such posting shall be deemed good service of such notice.

- (i) The Tenderer is required to check the number of papers in the Tender documents. Should he, the Tenderer, find any papers missing or any figure for any reason whatsoever, he must inform the Society at once and have the matter rectified as required before the final date for the submission of tenders.
- (ii) The Tenderer's signature on the tender documents shall be taken to mean that he fully understands their contents and he/she accepts all the conditions expressed or implied.
- (iii) The Tenderer is required to complete particulars on the form provided in the last page of this document. Should he/she fail to give or give untrue information, the Tenderer may be disqualified.

## **7.0 LIABILITY**

No liability will be admitted nor claim allowed for any error in the tender owing to mistakes in these documents, which should have been rectified in the manner described above. If the Tenderer does not comply in every way with those conditions his tender shall be liable to rejection.

## **8.0 REGISTRATION OF TENDERER**

1. Name of company/firm: \_\_\_\_\_
2. Address: \_\_\_\_\_
3. Fax no: \_\_\_\_\_
4. Tel: \_\_\_\_\_
5. E-mail address: \_\_\_\_\_
6. Town: \_\_\_\_\_
7. Street: \_\_\_\_\_
8. Name of building: \_\_\_\_\_

9. Room/office: \_\_\_\_\_

10. Other/branches: \_\_\_\_\_

11. Nature of business: \_\_\_\_\_

12. Banker: \_\_\_\_\_

13. Have you ever supplied goods/services to Kenversity Sacco ltd?

Yes

no

### 9.0 STATUTORY OBLIGATIONS

1. Current trade license no: \_\_\_\_\_ exp. Date: \_\_\_\_\_

2. Pin no: \_\_\_\_\_

3. V.a.t. Registration no. \_\_\_\_\_

4. Certificate of incorporation no: \_\_\_\_\_ 5. Other government levy status: (i.e.) – tax compliance certificate

State if company is subject to bankruptcy proceedings

### 10.0 TYPES OF BUSINESS

<input type="checkbox"/>	<b>Part 2 (a) – Sole Proprietor</b>			
	Your Name in Full ..... Age .....			
<input type="checkbox"/>	Nationality .....		Country of Origin .....	
	*Citizenship details. If Kenyan Citizen, indicate by		Birth	[ ]
			Nationality	[ ]
			Registration	[ ]
(Tick one)				
<input type="checkbox"/>	<b>Part 2 (b) - Partnership</b>			
	Give details of partners as follows:-			
	<b>NAME</b>	<b>NATIONALITY</b>	<b>CITIZENSHIP DETAILS</b>	<b>SHARE CAPITAL</b>

1.									
2.									
3.									
4.									
Citizenship details. If Kenyan citizen, indicate by <table style="float: right; margin-left: 20px;"> <tr> <td>Birth</td> <td>[ ]</td> </tr> <tr> <td>Nationality</td> <td>[ ]</td> </tr> <tr> <td>Registration</td> <td>[ ]</td> </tr> </table> (Tick one)				Birth	[ ]	Nationality	[ ]	Registration	[ ]
Birth	[ ]								
Nationality	[ ]								
Registration	[ ]								
<b>Part 2 (c) - Registered Company</b>									
Private      [ ] Public        [ ] (Tick One) State Nominal and issued share capital: - Nominal Ksh. .... Issued Ksh. .... Give details of all Directors as follows:-									
	<b>NAME</b>	<b>NATIONALITY</b>	<b>CITIZENSHIP DETAILS</b>						
			<b>SHARE CAPITAL</b>						
1.									
2.									
3.									
4.									
5.									
*Citizenship details. If Kenyan citizen, indicate by: <table style="float: right; margin-left: 20px;"> <tr> <td>Birth</td> <td>[ ]</td> </tr> <tr> <td>Nationality</td> <td>[ ]</td> </tr> <tr> <td>Registration</td> <td>[ ]</td> </tr> </table> (Tick one)				Birth	[ ]	Nationality	[ ]	Registration	[ ]
Birth	[ ]								
Nationality	[ ]								
Registration	[ ]								

### 11.0 DECLARATION

I/We have completed this form to the best of our knowledge and it is agreed that all responses can be substantiated if requested to do so. I/We understand that any

inaccuracy in the information filled herein will be used as a ground for removal or termination of the tender.

Signed & Sealed: ..... For and  
on behalf of: ..... Position in the  
Company .....  
Date: .....

## **12.0 SERVICE SPECIFICATIONS AND PRICING.**

Servicing should include but not limited to the following: -

1. Quarterly servicing schedule of the listed items: -
  - a. VOIP SYSTEM – PABX (Panasonic), 26 Handsets (Panasonic), Yealink Gateway.
  - b. 7 Cisco Switches
  - c. 34 Cameras Plus UNV NVR system
  - d. 6 Finger Print Scanners/ Biometric Access Control (Axtrax)
  - e. Structured Cabling Network (3 Floors)
  - f. 3 WIFI Ubiquity
2. Checking the status of all CCTV Cameras and associated devices.
3. Identify and advice on available and foreseen blind spots.
4. Cleaning and confirming the functionalities of the CCTV NVR, updating of the video management software is up to date, adequate video retention period and reasonable quality.
5. Dusting and cleaning camera lenses for visible dirt.
6. Clean wipe all the Biometric access control input points.
7. Checking the status of all biometric readers, emergency exit buttons, break glasses, key switches, magnetic locks and controls.
8. Update and confirm functionalities of the biometric access control software
9. Testing all termination to controllers, controller power output and battery voltage.
10. Cleaning and checking all active network devices, racks and cabinets.

11. Cleaning and checking all telephone heads, cables and network terminals.

12. Checking and repairing all network terminals and replace damaged network patch cables.

13. Availability of an SLA.

ITEM	DESCRIPTION	QUARTERLY COST	TOTAL COST

NB:

1. Please forward any other items that you offer as an attachment to this document for information purposes.

**13.0 THE FOLLOWING IS A LIST OF ITEMS/ INFORMATION THAT THE TENDERER MUST PROVIDE AS ATTACHMENTS TO THE TENDER DOCUMENTS**

1. Company profile (company history, contacts, services, affiliations, certified copies of original documents defining constitutional or legal status, principal place of doing business of the company/ firm including valid business licenses)
2. Certificate of incorporation/registration.
3. KRA PIN certificate or equivalent.
4. Tax compliance certificate.
5. Provide details of three similar projects/ works with contact persons, undertaken under the area of the tender's interest in the last two (2) years.
6. In each of the projects in 4 above, provide reference letters from the firms/ organizations confirming the items/ goods/ services supplied and the performance.
7. Demonstration of financial capability in carrying out the project by submitting audited account for the last two (2) years.
8. Demonstration of a proposed methodology, plan and schedule of implementation of the activity of interest.